



Leicester
City Council

MEETING OF THE HOUSING SCRUTINY COMMISSION

DATE: MONDAY, 15 JANUARY 2018

TIME: 5:30 pm

PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Members of the Scrutiny Commission

Councillor Cank (Chair)

Councillor Alfonso (Vice Chair)

Councillors Aqbany, Byrne, Dawood, Halford and Hunter
1 Un-allocated Non-Group Place

Members of the Scrutiny Commission are invited to attend the above meeting to consider the items of business listed overleaf.

A. Thomas .

For Monitoring Officer

Officer contacts:

Ayleena Thomas (Democratic Support Officer):

Tel: 0116 454 6369, e-mail: Ayleena.Thomas@leicester.gov.uk

Jerry Connolly (Scrutiny Support Officer):

Tel: 0116 454 6343, e-mail: Jerry.Connolly@leicester.gov.uk

Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Information for members of the public

Attending meetings and access to information

You have the right to attend formal meetings such as full Council, committee meetings & Scrutiny Commissions and see copies of agendas and minutes. On occasion however, meetings may, for reasons set out in law, need to consider some items in private.

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- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

Further information

If you have any queries about any of the above or the business to be discussed, please contact Ayleena Thomas, **Democratic Support on (0116) 454 6369 or email Ayleena.Thomas@leicester.gov.uk** or call in at City Hall, 115 Charles Street.

For Press Enquiries - please phone the **Communications Unit on 0116 454 4151**

PUBLIC SESSION

AGENDA

FIRE/EMERGENCY EVACUATION

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to area outside the Ramada Encore Hotel on Charles Street as Directed by Democratic Services staff. Further instructions will then be given.

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

3. MINUTES OF THE PREVIOUS MEETINGS

The minutes of the meeting of the Housing Scrutiny Commission held on 20 November 2017 and 18 December 2017 have been circulated, and Members are asked to confirm them as a correct record.

4. PETITIONS

The Monitoring Officer to report on the receipt of any petitions received in accordance with Council procedures.

5. QUESTIONS, REPRESENTATIONS OR STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations or statements of case received in accordance with Council procedures.

6. RENT ARREARS PROGRESS REPORT - JULY 2017 TO SEPTEMBER 2017 [Appendix A](#)

The Director of Housing submits a report to Members of the Housing Scrutiny Commission of progress on rent arrears from 3rd July 2017 to 1st October 2017.

7. HOUSING CUSTOMER SERVICE - CHANNEL SHIFT, CONTACT AND PERFORMANCE 2017/18 [Appendix B](#)

The Director Housing submits a report to provide the Housing Scrutiny

Commission with a brief summary of the progress achieved through the Housing Services channel shift programme and how this has enhanced and changed the customer experience.

8. UNIVERSAL CREDIT - IMPACT OF FULL SERVICE ON COUNCIL TENANTS [Appendix C](#)

The Director of Housing submits a report to inform Members of the Scrutiny Commission of the potential impact of Universal Credit (Full Service) on Council Housing Tenants and HRA.

9. HOMELESSNESS REVIEW & STRATEGY CONSULTATION [Appendix D](#)

The Director of Housing submits a report to provide feedback to the Housing Scrutiny Commission on the consultation exercise relating to the homelessness review, strategy and proposals.

10. TENANTS AND LEASEHOLDERS' FORUM MEETING NOTES [Appendix E](#)

The Tenants' and Leaseholders' Forum meeting notes from 7th December 2017 are submitted for information. The Tenants' and Leaseholders' Forum met and were presented with the proposals for the Housing Revenue Account rent setting and budget for 2018/19. The Tenants and Leaseholders Forum were to consider and make comments on the proposals contained within the report.

11. WORK PROGRAMME [Appendix F](#)

Members of the Commission will be asked to consider the work programme and make suggestions for additional items as it considers necessary.

12. ANY OTHER URGENT BUSINESS